

24th World Scout Jamboree Day Visitor Frequently-Asked Questions (FAQ)



Q. Where is the 24th World Scout Jamboree located?

The Jamboree will be held at the Summit Bechtel Family Scout Reserve near Beckley, West Virginia.
<http://www.summitbsa.org/>.

Q. What days are open for day visitors to see the jamboree?

Visitors are welcome to experience the Jamboree on the following days:

Day of the Week	Date	Comment/Notes	Visitor Hours	Last Bus from RWC to Summit Center	Last Bus from Summit Center to RWC Parking*
Wednesday	24-Jul	First Visitor Day	0900 - 1700	1600	1900
Thursday	25-Jul	Visitor Day	0900 - 1700	1600	1900
Friday	26-Jul	NO DAY VISITORS	Closed	N/A	N/A
Saturday	27-Jul	Visitor Day	0900 - 1700	1600	1900
Sunday	28-Jul	Visitor Day (Late open due to worship services)	1200 - 1700	1600	1900
Monday	29-Jul	Visitor Day	0900 - 1700	1600	1900
Tuesday	30-Jul	Visitor Day	0900 - 1700	1600	1900
Wednesday	31-Jul	Last Visitor Day	0900 - 1700	1600	1900

*RWC (Ruby Welcome Center)

Q. Where do I check in and park when I visit the jamboree?

Shuttles for visitors and parking will be located at the J.W. & Hazel Ruby West Virginia Welcome Center (RWC) located in Mount Hope, West Virginia. The address is 55 Hazel Ruby Lane, Mt. Hope, WV 25880. The Ruby Welcome Center is easy to see on US Highway 19 north of Beckley, WV at mile marker 6.0.

Q. How can I purchase tickets and when will ticket sales begin?

Tickets can be purchased at the **[World Scout Jamboree Day Visitor webpage](#)**

We strongly encourage advance ticket purchases, as the number of visitors will be limited each day. If available, tickets may also be purchased at the RWC on the days that visitors may visit the Jamboree. Online ticket sales require a credit or debit card. On site purchases will be either credit/debit card or cash (U.S. currency only).

Q. How much do tickets cost?

Adult Single Day (14 years & older) \$55.00 USD

Youth Single Day (ages 6 to 13) \$30.00 USD

Youth under age 6 will need a wrist band but no fee will be charged.

Tickets are for a specific date and ticket sales are non-refundable.

Q. What is the refund policy?

All sales are final. Review your selection carefully as **NO REFUNDS** will be issued for any reason including erroneous product selection or quantity; weather; change of schedule; change, suspension, or cancellation of activities; failure to arrive at the venue; failure of on-site transportation; close of venue; overbooking; wait times; or acts of God. We are not responsible for lost, stolen, damaged or destroyed tickets and are under no obligation, and in many instances, are not able, to replace the tickets.

Q. Besides purchasing a ticket, is there anything else I need to do before getting on the shuttle bus?

Yes, the Summit Bechtel Reserve requires each person, or group, to complete a **Risk Acknowledgement Form** before boarding the shuttle bus to the Jamboree. A copy of this form will be available on the day visitor webpage and paper copies will be available at the check in tent at the Ruby Welcome Center.

Q. Can I drive my own vehicle into the Jamboree instead of taking the shuttle bus?

No. Day visitors must use the provided transportation due to safety, security and parking limitations.

Q. How do we get from the Ruby Welcome Center to Centro Mondial at the Jamboree?

After you park your vehicle and complete the check in process, you will be taken to the Jamboree on a shuttle bus. At the end of your visit, you can board any shuttle bus, which runs throughout the day, to return to Ruby Welcome Center.

Q. Are there any items that cannot be brought into the Jamboree?

For the safety of the jamboree participants, staff and visitors, the following items are **not allowed to be brought into the jamboree:**

- Large backpacks; backpacks must not exceed 13" (33 cm) x 13" x 11" (28 cm) inches (16 quarts/15 liters)
- Coolers
- Picnic Baskets
- Glass bottles
- Firearms
- Alcohol and tobacco products
- Pets. Registered guide or service animals are allowed with documentation.
- Illegal Substances
- Knives

Smoking, including with electronic smoking devices, is also prohibited on the shuttle buses and at the Jamboree.

Strollers for infants must fold to board shuttle buses and are subject to search. Although permitted, strollers are discouraged, because walkways and paths are rough gravel and terrain is hilly.

Q. Will visitors be required to go through metal detectors or some type of security screening?

Yes. Each day visitor will be required to go through a security screening (metal detector) and a stadium-type bag check.

Q. Will my day pack be inspected before getting on the shuttle bus?

Yes. The visitor reception staff will do a visual inspection of your pack or purse. If a prohibited item is found, you will be asked to return the item to your vehicle or deposit it in the designated container. Deposited items are not returned and are disposed of at the end of each day.

Q. What is the terrain like at the Summit Bechtel Reserve?

Walkways and paths are not paved, and gravel is often large. The terrain is on a hillside. There will be a lot of walking, so it is recommended visitors ensure they are in physical shape to walk a mile on uneven terrain before visiting the Jamboree. Be sure to stay hydrated, and wear sun protection! It is a humid climate.

Q. How long is the bus ride from the Ruby Welcome Center to the Jamboree location?

The trip is approximately 30 minutes, depending on traffic. During the ride a member of our Visitor Experience staff will provide information on the Safe From Harm guidelines which all visitors will need to follow, as well as share orientation details about the site as they arrive and answer questions.

Q. At the end of the day, where do I get on the shuttle bus to return to the Welcome Center and my vehicle?

You will catch your ride back to the Ruby Welcome Center from one of the two shuttle bus stops, one at each end of the Centro Mondial main Jamboree area. Your shuttle bus guide will explain this to you on your ride into the Jamboree. The shuttle buses run continuously during visitor hours, so if you want to return to your vehicle before the end of the day, you may board a shuttle bus at either stop and lines are not normally long. It is important to note that the last shuttle bus to get back to your vehicle at the end of the day leaves the Centro Mondial area at **1900 hours (7pm)**. Displays in the Centro Mondial area may close well before that time.

Q. What will I be able to see and do in the Centro Mondial area?

You will not see everything in one day, it is so vast! You might want to plan to visit more than once! Although day visitors will be precluded from participating in the recreational activities open to Jamboree participants, they will be able to observe scouts in action in these areas as well as benefit from the numerous displays and exhibits depicting Scouting around the world. There will be large trading posts for souvenir and scout gear purchases, international food houses that provide the opportunity to buy and try food from other countries, snack bars, information booths to guide you, toilet facilities, and numerous places to refill your water bottles. Patch trading, meeting scout youth and adult scouters from around the world, plus making new friends will all happen in the Centro Mondial area. Unique areas that you will want to get involved in are the Global Development Village (GDV) and World Point. These are uniquely World Jamboree experiences as they bring together scouts, leaders, and leading experts from across the globe. Expect tent "malls" of activities and learning adventures!

Q: Will I be able to do rides or sports activities as a day visitor?

While there will be plenty for day visitors to do, they will not be allowed to participate in the recreational activities. These are reserved for Jamboree participants. Due to the number of participants, in the largest Jamboree the site has experienced thus far, adventure activities will not have the capacity to welcome day visitors. Aerial sports, climbing walls, skate parks, biking, and other popular events will not be open to day visitors.

Q. Are there toilet facilities available at the Ruby Welcome Center and Centro Mondial?

Yes, there will be chemical toilets available at both locations.

Q. Is First Aid available at the Ruby Welcome Center and Summit Center?

Yes. If you have a minor medical problem that requires immediate assistance, make your way to the nearest Medical Clinic or First Aid station.

Q. Can I visit the camps where the Jamboree scouts live?

No. Visitors are not allowed in the subcamps or in the adventure areas outside of the 100-acre Centro Mondial. A map of the Centro Mondial will be on the day visitor webpage and pocket maps will be available at the Visitor Experience Information booths located within Centro Mondial, along with large reference maps and help to find places.

Q. My son/daughter is going to the Jamboree with one of the contingents. How can we meet them when we visit?

We suggest you arrange to meet them at a landmark in the Centro Mondial at a specific time. Centro Mondial has both WIFI and cellular service, so you should be able to contact them by phone. Arrange to do this ahead of time to ensure you can meet up during your visit, if possible. Landmarks that allow something to do while waiting to meet up are the trading post in the gateway area, the Sustainability Tree House, or the Scott Visitor Center building, all in or near the gateway entrance to the Jamboree. Again, it is important to make those arrangements ahead of time, as the site will be very crowded.

Q. What should I bring when I visit the Jamboree?

Suggested personal gear:

- Rain jacket or umbrella
- Refillable water bottle
- Good walking or hiking shoes – there will be lots of walking on the site (make sure shoes are broken in and bring extra dry socks)
- Dress in layers – the weather changes often with passing thunderstorms, and sometimes these changes occur rapidly
- Sunscreen/insect repellent (consider long sleeves for sun protection)
- Wide brimmed hat or cap
- If you forget something, the Jamboree trading post will be well-stocked. You can also find these types of items at local stores in the area, 10 min north of the Ruby Welcome Center.

Q. Will there be additional updates to the FAQs?

Yes, we will continuously update the frequently asked questions. Return to this site for new or updated information. It is most important to review the information on the **[Day Visitor webpage](#)** and FAQ before you start your trip to visit the Jamboree.