24th World Scout Jamboree

Operations Group
Base Camp and Subcamp Operations

Mark Kriebel, Boy Scouts of America, New York
"Our desire is to provide a mountaintop experience for our participants and staff, proactively assessing our camping experience, quickly solving problems that arise, and consistently exceeding the expectations of our residents"
Base Camp / Subcamp Operations

• 6 Base Camps with 23 Subcamps
  ➢ 5 Participant Base Camps with 19 Subcamps
  ➢ 1 Staff Base Camp with 4 Subcamps
    ▪ **IST:** International Service Team
    ▪ **CMT:** Contingent Management Team
    ▪ **JPT:** Jamboree Planning Team
    ▪ Contract Workers
Base Camp / Subcamp Operations

• Participants met and guided to their campsite
• Guidance given for proper camp setup
• Provisions for extra tents to accommodate special needs and mix of male/female
• Duty officers available 24 / 7
• Proactive “Quality Control Officer”
• Active communications plan to engage unit
Base Camp / Subcamp Operations

• Staff Camp tenting: 4 to a tent (2 bunks)
Base Camp / Subcamp Operations

• Variety of Activities
• Dining Facilities
• Robust Transportation System
• Heated Showers
• Many staff amenities
  ➢ Postal Facility
  ➢ Chat-N-Chew / Cantina
  ➢ WiFi, Cell Service
  ➢ Trading Post
Base Camp / Subcamp Operations
Contingent Support

April 24, 2018

Head of Contingent Visit #1
Supporting Heads of Contingent

• Contingent Support
• Jamboree HQ

“Solving issues locally and quickly in Subcamps”
Contingent Support Staff

• Lead – Leonardo Morales (Costa Rica)

• Assistant Leads
  - Byron Chatburn (UK)
  - Eva-Marie Johansson (Sweden)

• Lithuania, Hong Kong, Denmark, Scotland, United States, Belgium

• Jamboree HQ Lead – Francois Malouin (Canada)
Contingent Support Team

- Contingent Operations Support
- Postal Distribution
- Lost and Found
- World Organisations
- HOC Meeting
- World Scout Centre
- Interpretation
- Special Needs Services
Jamboree HOC meeting

• Daily HOC meetings 9:30am – 10:30am
• Information post/between meetings will be circulated electronically – paper copy will be available on request
Jamboree HQ (24/7)

- Central point of communications

Our goals:
- Transfer to the right team any concerns received.

We will receive concerns:
- Directly in person
- By phone
- By chat line or internet form
World Scout Centre – Richard Bjerregaard (Denmark)

- The same, but very different.
- No individual tents. Booth in big tents
- Must contribute with an active exhibit
  - Form to be returned by 1st September 2018
  - Open from 8:00 to 17:00
- Business Centre
  - Shared office space
- CMT Lounge
- CMT Helpdesk
  - Open to 18:00
## World Scout Centre

<table>
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<tr>
<th># Participants</th>
<th>Feets</th>
<th>Meters</th>
<th>Location</th>
<th>Tables/Chairs/Dividers</th>
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<td></td>
<td>Shared Area</td>
<td>1/2/0</td>
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<td>37</td>
<td>72</td>
<td></td>
<td>Shared Area</td>
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<td>35x35</td>
<td>10,6x10,6</td>
<td>Dedicated area</td>
<td>15/30/15</td>
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</tbody>
</table>

April 24, 2018
Head of Contingent Visit #1
IST EXPERIENCE
Team

• Linda (UK) Area Lead
• Ellie (USA) and Jukka (Finland) Assistant Area Leads
• Bruce (UK) IST Sub Camp Program
• Peter (Australia) IST Free Time Program
• Tim (USA) IST Training
• Patrick (Germany) IST Job Allocation
• Phillip (USA) IST Support
• Hannah (UK) IST Youth Lead
General

- We are expecting 9000 IST volunteers
- Most of the IST will be staying in ECHO sub camp
- Some members are housed at the hospital and base camps
- We will also be housing all CMT and CST
IST Office

- Open 24/7
- Office Managers
- Assistant Office Managers
- Interpreters
- Help Desk
- Transport Information Desk
- Lost and Found
- Job allocations
IST Sub Camp Program

When the IST members are not working or sleeping, here are some of the things they can do on the Sub Camp in the evenings.
IST Sub Camp Program

Outdoor Stage
IST Sub Camp Program

Dance Tent
IST Sub Camp Program

Karaoke
IST Sub Camp Program

Meet and Greet
QUIET AREA
IST Sub Camp Program

Cinema
IST Sub Camp Program

Yoga and Fitness
IST Sub Camp Program

Finnish Sauna
IST Sub Camp Program

Chat-N-Chew
The ‘Days Off’ Program

Activities both on and off site
IST Program

Site Tours
IST Program

On-Site Activities
LOCAL ADVENTUROUS ACTIVITIES
IST Sub Camp Program and IST Program

A happy IST makes a happy Jamboree! It is our privilege to make that happen!
**IST Job Allocation**

- On-line training should be done before arriving
- If not done it will be done at Ruby Center
- Once they arrived and registered at Ruby Center they will be our responsibility
- Report to the line-manager according to the timetable given
- Lost credentials
- Changing jobs
IST Support Team

Meeting the individual needs of each IST member

- Listening Ear (mediation & emotional support)

- Work Accountability (verifying work attendance)

- IST Recognition Award (Staff Challenge Patch)
IST Training

- All the modules will be offered on-line
- The link will be found from the Jamboree web site
- The modules will be hosted by Adobe Connect
- We can confirm that all the modules are completed before IST’s arrive on the camp site
- Training will be provided in English, Spanish and French
THANK YOU for your attention!