

24th World Scout Jamboree 2019



Listening Ear Staff - PD

POSITION DESCRIPTION

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| JOB ID: XXX004 | ORGANIZATION: MENTAL HEALTH DEPARTMENT (WITHIN MEDICAL SERVICES) |
| JOB TITLE: LISTENING EAR IST | REPORTING TO: BASE CAMP LE DEPUTY LEAD / COORDINATOR |
| PURPOSE <ul style="list-style-type: none"> SUPPORT - To serve as an initial source of attention, empathy, and support regarding emotional issues expressed by a participant during the jamboree. ASSESS – To provide a preliminary assessment of the nature of any problems and their potential seriousness. REFER - When appropriate, to refer a participant to available resources (e.g., mental health) that can better meet his/her immediate needs. | PERIOD OF APPOINTMENT: <p>July 19-August 3</p> <p>(start date involves IST orientation, training, and preparation of all mental health staff)</p> |
| MAIN RESPONSIBILITIES & ACTIVITIES: <ul style="list-style-type: none"> Serve as a source of unconditional compassion and empathy Provide preliminary screening of potentially significant medical &/or mental health matters Consult and collaborate with other members of the WSJ Mental Health Service (e.g., BCMHLO, SCC) Role model and promote sound mental health practices Document all meaningful contacts per <i>LE Policies & Procedures</i>. | FITNESS REQUIREMENTS <p>PHYSICAL</p> <ul style="list-style-type: none"> capable of walking unassisted 3-5 miles daily capable of sustained standing, walking, talking, listening, and repetitive motions for at least an hour without break <p>MENTAL</p> <ul style="list-style-type: none"> able to effectively perform duties in a fast paced, potentially stressful environment and, occasionally, without sufficient sleep. Able to effectively transition to a variety of tasks individually, and in collaboration with other ISTs. |
| SUPERVISORY RESPONSIBILITIES <ul style="list-style-type: none"> NONE – collaborate with LE Base members &/or partner (e.g., mobile LE), SSC, and BCMH staff (when necessary) | |

QUALIFICATIONS

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| <p>EXPERIENCE</p> <ol style="list-style-type: none"> 1. Current registration in Scouting with a National Scout Organization (NSO) 2. Experience in the following fields is very useful: <ul style="list-style-type: none"> ○ Counselling ○ Clergy ○ Crisis management ○ Education (teacher: grades 10+) ○ Nursing (clinical, psychiatric) ○ Psychology (clinical) ○ Psychiatry ○ Social Work (clinical) ○ Youth Protection 3. Mental health professionals are especially sought | <p>SKILLS</p> <ul style="list-style-type: none"> • COMMUNICATION – articulate, capable of expression at varying levels of sophistication. <u>Multilingual</u> a plus! • LISTENING – empathetic, open minded, non-judgemental • MENTAL FLEXIBILITY – capable of adjusting to varying emotional levels & demands. • PROFESSIONAL – psychologically sensitive; timely in making appropriate referral (e.g., BCMHLO) • CULTURALLY COMPETENT – capable of interacting respectfully with a diverse population (e.g., race, gender, culture, sexual orientation, & spiritual beliefs) |
| <p>CERTIFICATIONS</p> <ul style="list-style-type: none"> • Current registration in Scouting with a NSO • Approved to serve in this position by the International Commissioner or designee of your NSO • Agree to the <i>WSJ Medical Non-Disclosure Confidentiality Agreement</i> | <p>PERSONAL ATTRIBUTES</p> <ul style="list-style-type: none"> • TEMPERAMENT – cheerful, non-judgemental, tolerant • OUTLOOK – positive and optimistic • PROFESSIONAL – appearance & demeanour • ORIENTATION – empathetic and genuine appreciation & desire to assist participants within the department framework. |

EXPECTATIONS & TERMS

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| <p>REQUIRED TRAINING</p> <ul style="list-style-type: none"> • Maintain training required for registered Scouting position as per NSO. • Complete <i>Youth Protection</i> training (US ISTs only) and <i>Safe From Harm</i> training (all ISTs) within 12 months of August 5, 2019. • Meaningfully participate in pre-jamboree preparations (e.g., IST recruitment). • Actively participate in on-site IST and Mental Health staff orientation & training. |
| <p>EXPECTATIONS</p> <ul style="list-style-type: none"> • ATTITUDE: positive, empathetic, tolerant, & reasonable in judgment & action • CONSULTATIVE: make reasonably sound decisions regarding a client's needs, and, when appropriate, timely seek guidance within the department and/or involve unit leadership. |

- PROFESSIONALISM:
 - Supportive of the department's *Mission* and adherence to its policies & procedures, especially regarding documentation and the timely referral of high risk behaviour (e.g., harm to self or others; child protection)
 - Active and timely participation in the evaluation of the effectiveness of the division (LE) & Mental Health Department (overall)
- CULTURALLY COMPETENCE: appreciation of and the ability to interact respectfully with a very diverse clientele.

TIME OFF

- Minimum of 24 hrs. (continuous or in portions) to be determined in collaboration with your Primary Lead, Base Camp Coordinator, or Mental Health Department leadership.

FEES AND EXPENSES

- Fees & expenses will be commensurate with the policy of the NSO with which the individual is registered. NSO will determine level of reimbursement for approved expenses and may not necessarily be part of the 2019 WSJ operating budget.