

24th

World Scout Jamboree

Operations Group



April 24, 2018

Head of Contingent Visit #1

Base Camp and Subcamp Operations

Mark Kriebel, Boy Scouts of America, New York



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Base Camp / Subcamp Operations

“Our desire is to provide a mountaintop experience for our participants and staff, proactively assessing our camping experience, quickly solving problems that arise, and consistently exceeding the expectations of our residents”



Base Camp / Subcamp Operations

- 6 Base Camps with 23 Subcamps
 - 5 Participant Base Camps with 19 Subcamps
 - 1 Staff Base Camp with 4 Subcamps
 - **IST:** International Service Team
 - **CMT:** Contingent Management Team
 - **JPT:** Jamboree Planning Team
 - Contract Workers



Base Camp / Subcamp Operations

- Participants met and guided to their campsite
- Guidance given for proper camp setup
- Provisions for extra tents to accommodate special needs and mix of male/female
- Duty officers available 24 / 7
- Proactive “Quality Control Officer”
- Active communications plan to engage unit



Base Camp / Subcamp Operations

- Staff Camp tenting: 4 to a tent (2 bunks)



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Base Camp / Subcamp Operations

- Variety of Activities
- Dining Facilities
- Robust Transportation System
- Heated Showers
- Many staff amenities
 - Postal Facility
 - Chat-N-Chew / Cantina
 - WiFi, Cell Service
 - Trading Post



Base Camp / Subcamp Operations



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Contingent Support

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Supporting Heads of Contingent

- Contingent Support
- Jamboree HQ

“Solving issues locally and quickly in Subcamps”



Contingent Support Staff

- Lead – Leonardo Morales (Costa Rica)
- Assistant Leads
 - Byron Chatburn (UK)
 - Eva-Marie Johansson (Sweden)
- Lithuania, Hong Kong, Denmark, Scotland, United States, Belgium
- Jamboree HQ Lead – Francois Malouin (Canada)



Contingent Support Team

- Contingent Operations Support
- Postal Distribution
- Lost and Found
- World Organisations
- HOC Meeting
- World Scout Centre
- Interpretation
- Special Needs Services



Jamboree HOC meeting

- Daily HOC meetings 9:30am – 10:30am
- Information post/between meetings will be circulated electronically – paper copy will be available on request



Jamboree HQ (24/7)

- Central point of communications

Our goals :

- Transfer to the right team any concerns received.

We will receive concerns :

- Directly in person
- By phone
- By chat line or internet form



World Scout Centre – Richard Bjerregaard (Denmark)

- The same, but very different.
- No individual tents. Booth in big tents
- Must contribute with an active exhibit
 - Form to be returned by 1st September 2018
 - Open from 8:00 to 17:00
- Business Centre
 - Shared office space
- CMT Lounge
- CMT Helpdesk
 - Open to 18:00



World Scout Centre

# Participants		Feets	Meters	Location	Tables/Chairs/Dividers
1	36	Shared Area			1/2/0
37	72	Shared Area			2/4/0
73	144	15x15	4,6x4,6	Dedicated area	3/6/3
145	288	20x20	6,1x6,1	Dedicated area	4/8/4
289	576	25x25	7,6x7,6	Dedicated area	6/12/6
577	1152	30x30	9,1x9,1	Dedicated area	8/16/8
1153	2304	35x30	10,6x9,1	Dedicated area	10/20/10
2305+		35x35	10,6x10,6	Dedicated area	15/30/15

IST EXPERIENCE



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Team

- Linda (UK)
- Ellie (USA) and Jukka (Finland)
- Bruce (UK)
- Peter (Australia)
- Tim (USA)
- Patrick (Germany)
- Phillip (USA)
- Hannah (UK)

Area Lead

Assistant Area Leads

IST Sub Camp Program

IST Free Time Program

IST Training

IST Job Allocation

IST Support

IST Youth Lead



General

- We are expecting 9000 IST volunteers
- Most of the IST will be staying in ECHO sub camp
- Some members are housed at the hospital and base camps
- We will also be housing all CMT and CST



IST Office

- Open 24/7
- Office Managers
- Assistant Office Managers
- Interpreters
- Help Desk
- Transport Information Desk
- Lost and Found
- Job allocations



IST Sub Camp Program

When the IST members are not working or sleeping, here are some of the things they can do on the Sub Camp in the evenings.



IST Sub Camp Program



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IST Sub Camp Program



Dance Tent

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Meet and Greet

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Gym

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Yoga and Fitness

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Sports Activities

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Finnish Sauna

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Chat-N-Chew

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IST Program

The 'Days Off' Program

Activities both on and off site



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On-Site Activities

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Off-Site Visits

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Local Adventurous Activities

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IST Sub Camp Program and IST Program



A happy IST makes a happy Jamboree!
It is our privilege to make that happen!



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IST Job Allocation

- On-line training should be done before arriving
- If not done it will be done at Ruby Center
- Once they arrived and registered at Ruby Center they will be our responsibility
- Report to the line-manager according to the timetable given
- Lost credentials
- Changing jobs



IST Support Team

Meeting the individual needs of each IST member

- Listening Ear (mediation & emotional support)
- Work Accountability (verifying work attendance)
- IST Recognition Award (Staff Challenge Patch)



IST Training

- All the modules will be offered on-line
- The link will be found from the Jamboree web site
- The modules will be hosted by Adobe Connect
- We can confirm that all the modules are completed before IST's arrive on the camp site
- Training will be provided in English, Spanish and French



***THANK YOU
for your
attention!***



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